

We are the world-leading
certification scheme for
wood pellets.



CONFORMITY REPORT - PRODUCERS

ENplus[®] ID: PL 065

Version No.: 1

ADDITIONAL INFORMATION:



Section A: Basic information

A.1 Certificate	
ENplus® ID	PL 065
Certificate number	CU - 878608 - 01
Certification period	19.07.2021 – 18.07.2024
Multisite certification (yes / no)	NO

A.2 Version of the report		
Version no.	Date (DD/MM/YYYY)	Type of evaluation ¹
1	18.07.2024	recertification

¹The certification body shall prepare one conformity report per company per year. Where more evaluations (inspection or testing) or decisions are conducted during one year (e.g. initial, surveillance, recertification, collection of additional samples, extension of scope, additional inspections, etc.), all evaluations will be reported in one updated conformity report.

A.3 Certification body details	
Certification body	Control Union Certifications Germany GmbH
Inspection body (when different than the certification body)	
Accreditation body and accreditation number of the inspection body	n/a
Testing body(ies)	Łukasiewicz Research Network – Poznan Institute of Technology – Wood Technology Centre

A.4 Company details ¹	
Company name	RADEX Poland Sp. z o.o. (name changed)
Company legal address	Przemysłowa 3, 14-200 Ława, Poland (legal address changed)
Management representative (name, email)	Maciej Radecki, m.radecki@radex.com
Contact person (name, email)	Jarosław Salis, j.salis@radex.com
Quality manager (name, email)	See above

¹In case of multisite company the information relates to the central office.



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A.5 Scope of ENplus® certification ¹			
Products			
ENplus® quality class (ENplus® A1, ENplus® A2, ENplus® B)	Bulk/Bagged	Diameter (6 mm/8 mm)	Site ²
ENplus® A1	Bagged	6 mm	1
	Wählen Sie ein Element aus.	Wählen Sie ein Element aus.	
Critical business activities (yes/no)			New
Producer	Production	YES	
	Large-scale delivery of pellets (from its own production)	NO	
	Bagging and trade of bagged pellets (from its own production)	YES	
	Storage of pellets (B2C, from its own production)	NO	

¹ In case of multisite certification, the information covers the whole multisite company.

² Provide the number from table A.6.

A.6 Company sites ¹					
No.	Name	Address	Quality manager	Critical business activities ²	Service provider (yes/no)
1	See A.4	Komunalna 2, 14-200 Iława, Poland	See A.4	See A.5	NO

¹ Information to be provided where the site address differs from the company's legal address (A.4) or in case of a multisite company.

² Critical business activities (multiple choice possible): 1 – Production, 2 – Large-scale delivery, 3 – Bagging and trade of bagged pellets, 4 – Storage of pellets (B2C).

Section B: Evaluation

B.1 Inspection					
Site No. ¹	Date (DD/MM/YYYY)	Type ²	On-site/remote	Inspector name ³	Name(s) of company's personnel present
1	16.05.2024	3	On-site	Leszek Meler	Jarosław Salis Leszek Szcześniak Roman Karbownik

¹ Number of the site from A.6.

² Type of inspection (ENplus® ST 1002, D): 1- initial, 2 – annual surveillance, 3 - recertification, 4 - additional collection of sample (D4), 5- extension of scope (D5), 6 - additional (D6).

³ Including identification of a lead inspector and any accompanying person of the certification/inspection body.

B.2 Outcomes of the evaluation	
Requirements	Compliance (Yes/No) ¹
Wood raw material (5.1.2, 5.2.1, A2)	YES
Additives (5.1.3, 5.2.1, A3)	N/A
Maintenance and cleaning (5.2.2.1)	YES
Calibration, verification, validation (5.2.2.1)	YES
Physical separation of pellets (5.2.2.3)	YES
Bagging of pellets (5.2.2.4, 7.3.2.4)	YES
Separation of fines (5.2.3.1)	N/A
Control of temperature (5.2.3.2)	N/A
Cleanliness of vehicles (5.2.3.3, 5.2.3.5)	N/A
Big bags delivery (5.2.3.4)	N/A
Self-monitoring (5.2.4, 7.3.1)	YES
Delivery documentation (5.2.5)	YES
Mass balance account (5.2.5.3)	NO, NC5
Responsibilities and authorities (7.1)	YES
Infrastructure and equipment (7.2.1.3)	YES
Competences (7.2.2)	NO, NC2
Documented information (7.2.3)	NO, NC1
External resources (7.2.4)	N/A
Management of non-conforming products (7.3.2)	NO, NC3
Reference samples (7.3.3)	N/A
Complaints management (7.3.4)	NO, NC4
Usage of the ENplus® Trademark (ENplus® ST 1003)	YES

¹ Where "No" is indicated, related non-conformity shall be described under the non-conformities' sections (B4).



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B.3 Testing			
Sample No.	Date of sampling (DD/MM/YYYY)	Conformity (Yes/No)	Testing report¹
1	16.05.2024	YES	ENplus®_LR_PL 065_A1_6mm_2024_EN

¹ Reference to the testing report that is attached as an Annex to the conformity report.

¹ The conformity report shall include all non-conformities that have been identified during the period of the conformity report, as well as pending non-conformities of the previous year. Where more non-conformities have been identified, each shall be described in a separate table.

² Date corresponding to the inspection or testing during which the non-conformity has been identified.

³ Site name as identified in table A.6 (for inspection) or a number of the sample from table B.3.

B.4 Identified non-conformities ¹		
Non-conformity No.	1	
Date ² (DD/MM/YYYY)	16.05.2024	
Site ³	1	
Type of non-conformity (major/minor)	Minor	
Description of the non-conformity	The documentation has not been implemented to the new requirements of the ENplus® ST 1001:2022, ST1003:2022 – NC	
Cause of the non-conformity	Procedure P-01 not updated by attorney due to oversight	
Corrective/preventive measure	Description	Updated procedure to the new ENplus standards ST 1001:2022; ST 1003:2022.
	Implementation deadline	16.08.2024
	Type of verification (on-site, remote)	Remote
	Date of verification (DD/MM/YYYY)	18.07.2024
Non-conformity corrected / resolved (Yes/No)	YES	
Note		



B.4 Identified non-conformities ¹		
Non-conformity No.	2	
Date ² (DD/MM/YYYY)	16.05.2024	
Site ³	1	
Type of non-conformity (major/minor)	Minor	
Description of the non-conformity	The training conducted for employees was ineffective, limited knowledge of the requirements of the standards: ENplus® ST 1001, ST 1003 point 7.2.2	
Cause of the non-conformity	Form F-09 Training Records, due to an oversight, has not been updated by the Commissioner with a provision indicating that the new standard ENplus ST 1001:2022; ST 1003:2022 has been introduced as applicable	
Corrective/preventive measure	Description	Update Form F-09 Training Records, with the provisions of the new standard ENplus ST 1001:2022; ST 1003:2022. Conduct re-training emphasizing information on the requirements of the new standard. Issued on 17.06.2024, "Form F-09 Training Records" issue 2, dated 17.06.2024, showing the changes in training, resulting from the introduction of the new standard ENplus ST 1001:2022; ST 1003:2022.
	Implementation deadline	16.08.2024
	Type of verification (on-site, remote)	Remote
	Date of verification (DD/MM/YYYY)	18.07.2024
Non-conformity corrected / resolved (Yes/No)	YES	
Note		

B.4 Identified non-conformities ¹	
Non-conformity No.	3
Date ² (DD/MM/YYYY)	16.05.2024
Site ³	1
Type of non-conformity (major/minor)	Minor
Description of the non-conformity	The company has not implemented the requirements for non-compliant products in accordance with the requirements of the ENplus® ST 1001 standard, point 7.3.2

Cause of the non-conformity	Due to an oversight, Procedure P-03 Non-conforming product, has not yet been implemented	
Corrective/preventive measure	Description	Develop and put into production document Procedure P-03 Nonconforming product, issue 1 of 17.06.2024, standard ENplus ST 1001:2022; On 17.06.2024, company put into use “Procedure P-03 Nonconforming product, issue.1 of 17.06.2024, standard ENplus ST 1001:2022; introducing the principles of dealing with nonconforming product.
	Implementation deadline	16.08.2024
	Type of verification (on-site, remote)	Remote
	Date of verification (DD/MM/YYYY)	18.07.2024
Non-conformity corrected / resolved (Yes/No)	YES	
Note		

B.4 Identified non-conformities ¹		
Non-conformity No.	4	
Date ² (DD/MM/YYYY)	16.05.2024	
Site ³	1	
Type of non-conformity (major/minor)	Minor	
Description of the non-conformity	The complaint procedure has not been updated to the requirements of ENplus® ST 1001 standard, point 7.3.4.5	
Cause of the non-conformity	The existing “ Regulations for the Handling of Claims Submitted by the Buyer” issue.3 dated 01.02.2024, due to an oversight, was not updated by the plenipotentiary with a provision indicating the introduction of the new standard ENplus ST 1001:2022; ST 1003:2022 as applicable	
Corrective/preventive measure	Description	Update the “ Regulations for Handling Claims Submitted by the Buyer” issue.3 of 01.02.2024,, with the provisions of the new standard ENplus ST 1001:2022; ST 1003:2022. On 17.06.2024, company put into use “ Procedure ENplus P-02 - Regulations for Handling Complaints according to the ENplus ST 1001:2022 System” issue.1 of 17.06.2024, showing changes in the



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		complaint process, resulting from the introduction of the new standard ENplus ST 1001:2022; ST 1003:2022.
	Implementation deadline	16.08.2024
	Type of verification (on-site, remote)	Remote
	Date of verification (DD/MM/YYYY)	18.07.2024
Non-conformity corrected / resolved (Yes/No)	YES	
Note		

B.4 Identified non-conformities ¹		
Non-conformity No.	5	
Date ² (DD/MM/YYYY)	16.05.2024	
Site ³	1	
Type of non-conformity (major/minor)	Minor	
Description of the non-conformity	The mass balance does not contain all the required information in accordance with ENplus® ST 1001 point 5.2.5.3 (i.a. production batch, warehouse, quantity of raw material, etc.)	
Cause of the non-conformity	Due to the lack of understanding of the need for a more extensive listing of the components of the mass balance, the document was shown in its existing form	
Corrective/preventive measure	Description	Prepare and introduce for billing document BALANCE OF MASS IN ACCORDANCE WITH. SYSTEM ENplus ST 1001:2022 issue.1 dated 17.06.2024, On 17.06.2024 company introduced for use "BALANCE OF MASS IN ACCORDANCE WITH. SYSTEM ENplus ST 1001:2022 issue.1 of 17.06.2024, introducing an extended range of data to the balance.
	Implementation deadline	16.08.2024
	Type of verification (on-site, remote)	Remote
	Date of verification (DD/MM/YYYY)	18.07.2024
Non-conformity corrected / resolved (Yes/No)	YES	
Note		



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B.5 Identified observations ¹	
Date ² (DD/MM/YYYY)	
Site ³	
Description of the observations	
Note	

¹The conformity report shall include all observations that have been identified during the period of the conformity report.

²Date corresponding to the inspection or testing during which the observation has been identified.

³Site name as identified in table A.6 (for inspection) or a number of the sample from table B.3.

Section C: Evaluation details¹

C.1 Description of the production process

Radex has been established in 1986 in Iława, Poland. It is one of the leading manufacturers of wooden doors and frames. In 2020 company owners decided to add pellet production to their scope (type A1 - 6 mm), using their own material from door production, pine and spruce with some additives of the hardwood. Pellets are sold in 15 kg bags, utilizing its own packaging station. One pellet press is in place. Raw material is transported from the production sites to the packaging station via closed system of the connected pipes, located under the building's roof and in between of the buildings. Material goes by the pipes to the buffer tank, then through a dispenser to the granulator. After the process of granulation pellet is transported via screens to the packing station through the cooling systems of the 4 fans (1 big and 3 small).

C.2 Description of significant changes in processes and management system since the last inspection

Yes, only 1 packing line and own warehouse for storing pellets in 15 kg bags
Company name changed (reported to CB and licensior)

¹The reporting shall include the company's performance since the last inspection.



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Production data

C.3 Production data for the previous calendar year				
Calendar year	2023			
Type of pellets (quality class/ diameter/bulk-bagged)	Production (t)	Sale (t)	Storage (t) (period start)	Storage (t) (period end)
ENplus® A1 (6 mm, bulk)				
ENplus® A1 (8 mm, bulk)				
ENplus® A2 (6 mm, bulk)				
ENplus® A2 (8 mm, bulk)				
ENplus® B (6 mm, bulk)				
ENplus® B (8 mm, bulk)				
ENplus® A1 (6 mm, bagged)	1671	1671	0	0
ENplus® A1 (8 mm, bagged)				
ENplus® A2 (6 mm, bagged)				
ENplus® A2 (8 mm, bagged)				
Total ENplus®	1671	1671	0	0

C.4 Procured raw material	
Type of material ¹	Volume (t) or percentage (%) of the procured material, species
Forest, plantation, and other virgin wood	
Stem wood	
Logging residues	
Whole trees without roots	
Chemically untreated by-products and residues from the wood processing industry	100% (20% Picea, 80% Pine)
Chemically untreated used wood	

¹As per ENplus® ST 1001, A.2.

C.5 Additives (if applicable)		
Additives type (substance)	Volume (t)	Percentage of the used additives in the pellets (w%)



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Self-monitoring

C.6 Self-monitoring		
Activity	Pellets parameter	Range of values
Production	Overlength	0%
	Moisture	5%
	Mechanical durability	98,3%
Before loading	Overlength	
	Amount of fines	
	Temperature	
Bagging	Overlength	0%
	Amount of fines	0,3%
Additional parameters		

C.7 Testing methods approved by the certification body	
Parameter	Method description
Overlength	ISO 17829
Moisture	EN ISO 18134
Mechanical durability	EN 15210-1
Amount of fines	ISO 18846

Bagging of pellets/trade of bagged pellets (if applicable)

C.8 Volume of bagged pellets			
Bag design (approval number)	Valid approval ¹ (Yes/No)	Permission from a bag design owner ² (Yes/No)	Volume (t, produced/traded)
Pellet drzewny ENplus ID PL065	YES	N/A	1671

¹ Where the company is the bag design owner.

² Where the company shall receive a permission from the bag design owner.

Competences of personnel

C.9 Competence of personnel		
Personnel	Date of the last training¹ (DD/MM/YYYY)	External / internal
Quality manager	14.-15.12.2022	External
All personnel affecting pellets quality	10.03.2023	Internal

Outsourcing

C.10 Outsourcing		
Name	Type of sub-contractor¹	Sub-contracted activities²

¹ Type of sub-contracting: 1 – Service provider with ENplus® certification, 2 – Trader/Producer with ENplus® certification, 3 –Service provider without ENplus® certification, 4 – other sub-contractor (for sub-contractors with ENplus® certification, provide ENplus®-ID).

² Sub-contracted activities: 1 – bagging of pellets, 2- storage of pellets (B2C), 3 – other activities.

Complaints management

C.11 Complaints management		
	Number	Note
Total number of received complaints	0	
Number of complaints accepted		
Number of complaints rejected ¹		
Reasons	fines	
	durability	
	overlength	
	smell	
	contamination	
	other	
Comments in case of complaints where the CB was involved:		

¹ The note shall include information on whether or not all rejections have been justified.



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Usage of the ENplus® Trademark

C.12 Usage of the ENplus® Trademark			
Labels / Declarations	Usage (yes/no)	Compliance with ENplus® ST 1003	Description (where they are used, how, etc.)
ENplus® Wordmark & Quality class	YES	YES	Bag
ENplus® Quality Seal	YES	YES	Bag
ENplus® Bag Design	YES	YES	Bag
ENplus® Certification Seal	NO	N/A	

C.13 Permissions to non-certified traders (ENplus® ST 1003, 7.1.3, 7.1.4)			
Company name	Type	Address	Contract (yes/no)

¹ Type of company: 1 – an intermediary trader that does not take ownership of the traded bulk pellets (a broker); 2 - an entity that trades bulk pellets without physical contact; 3 - a trader of bagged pellets.

C.14 Permissions to use the ENplus® Bag Design (ENplus® ST 1003, 7.2.3.1.2.)			
Bag Design approval number	Company name	ENplus® ID	Contract (yes/no)

Section D: Review and Certification Decision

D.1 Review	
Date of the review (DD/MM/YYYY)	18.07.2024
Name of the reviewer	Maja Keppler
Recommendation (to grant, extend, or reduce the scope of, suspend, or terminate the certification)	Maintenance of certification (recertification)
Observation or condition	

D.2 Certification decision ¹				
Date (DD/MM/YYYY)	Type of decision	Certificate number	Certification period	Name (body) of the decision maker
18.07.2024	recertification	CU - 878608 - 01	19.07.2021 – 18.07.2024	Control Union Certifications Germany GmbH

¹ Shall include certification/recertification decision and all decisions (maintenance of the certification, extension/reduction of the scope, etc.) made during the period for which the conformity report is valid.

Section E: Attachments

Attachments list		
No.	Type	No. of pages
1	Testing report 1 ENplus®_LR_PL 065_A1_6mm_2024_EN	6

Berlin, 18.07.2024

(Place and date)



(Certification body's signature)